



Quick Reference Referral Guide for Roane County

*Aligning resources across the 9th Judicial District
-Roane, Loudon, Morgan and Meigs Counties-*

Emergency & Legal Services

- **9th Judicial District Attorney General: (865) 376-2145** (*Russell Johnson*)
- **9th Judicial District Public Defender: (865) 376-4040** (*Kim Nelson*)
- **9th Judicial District Child Support Services: (865) 376-0081** (*Barbara Morgan*)

Alcohol & Drug Support

- **AA Hotline: (865) 522-9667** (*24/7 Support for Alcohol Addiction*)
- **Addiction Hotline: (888) 889-9789** (*Free Confidential Information and Referrals*)
- **Align9 Recovery Support: (865) 659-5776** (*Wraparound support services- www.align9.org*)
- **Bradford Health Services: (865) 693-9326** (*Detox & counseling- www.bradfordhealth.com*)
- **Celebrate Recovery Kingston: (865) 376-6041** (*A faith-based recovery program at Kingston First Baptist Church, meeting on Tuesdays at 6 PM*)
- **Centerpoint Crisis Detox: (865) 603-4958** (*Detox services as the first step in addiction treatment*)
- **Drug Helpline (SAMHSA): (800) 662-4357** (*24/7 confidential treatment referrals.*)
- **Helen Ross McNabb: (865) 635-0242** (*Provides detox services and addiction counseling*)
- **NA Helpline: (800) 617-1710** (*24/7 support & meeting info for NA*)
- **Partnership for Drug-Free Kids: (855) DRUGFREE** (*Provides coaching, guidance, and resources for families coping with a child's addiction*)
- **Project Lifeline: (865) 308-1204** (*Provides recovery resources and support for individuals working towards sobriety*)
- **Neonatal Abstinence Syndrome (NAS) Awareness: (865) 257-4800** (*Support for infants born with substance dependence*)
- **Salvation Army: (865) 234-7137** (*Located at 2735 Roane State Highway, Harriman, TN, providing support services*)
- **Tennessee Redline: (800) 889-9789** (*A statewide referral service offering information and assistance for those seeking help with alcohol, drug, and other addictions*)
- **WestCare TN: (865) 234-7030** (*Provides various alcohol and drug-related services*)

Credit Counseling

- **Consumer Credit Counseling: (865) 376-8810** (*Credit counseling services*)

Education, Employment & Low Income

- **Express Personnel: (865) 354-0756** (*Provides employment opportunities, job placement, and staffing services*)
- **SNAP: (865) 986-4749** (*Offers government assistance with food snaps - www.tn.gov/humanservices*)
- **Medicaid: (865) 986-4749** (*Offers government assistance with Medicaid - www.tn.gov/humanservices*)
- **Families First: (865) 986-4749** (*Offers government assistance with cash assistance - www.tn.gov/humanservices*)
- **TN Care: (865) 986-4749** (*Offers government assistance with healthcare services - www.tn.gov/humanservices*)
- **Roane State Community College GED Program: (865) 882-4526** (*Provides adult education and GED prep to help individuals complete their high school equivalency and enhance job prospects - www.roanestate.edu*)
- **TN Career Center Roane: (865) 376-6253** (*This center offers career services, job training, and employment assistance, located at 1082 N Gateway Ave, Rockwood, TN*)
- **TN Reconnect Program: (931) 265-1359** (*A state program helping adults return to college or technical training- www.tnreconnect.gov - www.ucreconnect.com*)

Elderly

- **Adult Protective Services: 2-1-1** (*Investigates and protects vulnerable adults and elderly individuals from abuse, neglect, and exploitation*)
- **Ethra Senior Programs: (865) 691-2551** (*Offers a variety of programs to support senior citizens, including transportation, nutrition, and in-home services*)
- **Mid-East Senior Citizen Services: (865) 986-5212** (*Provides social service programs for elderly individuals, including meal services and support resources*)
- **Office on Aging and Senior Center: (865) 458-5445** (*Focuses on promoting physical and mental well-being for senior citizens through various programs and activities*)
- **Public Guardianship: (865) 691-2551** (*Assists with becoming a designated payee for elderly individuals who need help managing their financial affairs*)
- **Relative Caregivers: (865) 335-6808** (*A program that supports relatives caring for elderly family members- www.tn.gov (Omni Community Health)*)

Family Services

- **Department of Children Services: (865) 988-0398** (*Offers child welfare services, including abuse investigations, foster care, and family support - www.tn.gov/dcs*)
- **Family Caregiver Support (Ethra): (865) 691-2551, ext. 4260** (*Supports grandparents and caregivers raising grandchildren with services, respite care, and resources*)
- **Helen Ross McNabb: (800) 255-9711** (*Offers mental health services, therapy, and support for children and adolescents with behavioral and emotional challenges*)
- **Helen Ross McNabb - Domestic Violence: (865) 637-8000 ext. 716** (*Offers services to individuals experiencing domestic violence*)
- **Kids First CAC of the 9th Judicial District: (865) 326-1505** (*Provides forensic interviews and support services for children who have experienced severe physical or sexual abuse*)
- **Mid-East Head Start: (865) 986-5212** (*A program offering early childhood education and family services - www.tnheadstart.org*)
- **UT Extension Office- Family and Consumer Sciences: (865) 458-5612** (*Offers programs including anger management, nutrition classes, and other family support services*)

Food, Clothing & Household

- **Family Promise of Roane County: (865) 354-9841** (*Provides food and housing assistance to families in need*)
- **Hands of Mercy: (865) 717-9885** (*Offers food assistance and other support services for individuals and families*)
- **Hope Resource Center: (865) 236-0350** (*Provides free pregnancy and STD testing, along with other health-related resources*)
- **Homeless Referral Hotline: (844) 556-7626** (*Offers referrals for housing and shelter services*)
- **Kingston United Methodist Church: (865) 376-6337** (*Provides free clothing assistance to those in need*)
- **Roane Co. Habitat of Humanity: (865) 376-5770** (*Assists with food, clothing, and household items for individuals in need*)
- **Rockwood Ministerial Association Food Pantry: (865) 354-1750** (*Provides food assistance to those in need in the Rockwood area*)
- **Second Harvest Food Bank: (865) 521-0000** (*A regional food bank that distributes food to local pantries and individuals in need*)

Healthcare

- **Department of Intellectual and Developmental Disabilities: (865) 588-0508** (*First point of contact for individuals with intellectual and developmental disabilities, providing support and resources*)
- **Dispensary of Hope: (865) 986-8866** (*Provides assistance with obtaining prescription medications for those in need*)
- **Free Medical Clinic: (865) 483-3904** (*Offers income-based medical care for individuals without insurance or with limited financial resources*)

Healthcare

- **Health Care Patient Advocate: (865) 882-4384** *(Provides guidance and assistance for individuals navigating healthcare services)*
- **Mid-East Community Action Agency: (865) 248-8661** *(Offers various health-related programs and support services)*
- **Pregnancy Help Center (Catholic Charities): (865) 212-4942** *(Provides support for pregnant individuals, including counseling and resources - www.ccetn.org)*
- **Roane County Health Council: (865) 354-1220** *(A local initiative focused on improving community health through education, outreach programs, and advocacy)*
- **Roane County Health Department: (865) 354-1220** *(Provides various public health services, including immunizations, family planning, disease prevention, and wellness programs)*
- **State Health Care Options (Health Dept.): (865) 354-2419** *(Provides public health programming and resources for community health needs)*

Mental Health

- **National Alliance For the Mentally ILL: (800) 467-3589** *(A nonprofit organization offering advocacy, education, and support for individuals and families affected by mental illness)*
- **Ridgeview Behavioral Health: (865) 482-1076** *(Offers mental health support, counseling, and treatment for individuals facing mental illness)*
- **Ridgeview Psychiatric Hospital & Center- CJL: (865) 482-1076 ext. 1197** *(Specialized services including psychiatric care, counseling, and crisis intervention)*
- **Suicide Prevention Lifeline: (800) 273-8255** *(24-hour crisis hotline providing confidential support for individuals experiencing suicidal thoughts - www.suicidepreventionlifeline.org - <http://tspn.org>)*

Sexual Assault & Domestic Violence

- **Avalon Center: (931) 456-0747** *(Provides crisis intervention, shelter, advocacy, and support services for survivors of domestic violence and sexual assault)*
- **Helen Ross McNabb – Sexual Assault Division: (865) 637-8000** *(24-hour crisis line offering intervention, counseling, advocacy, safety planning, and support for adult sexual assault survivors)*
- **YWCA Knoxville and TN Valley: Text “Love is” to 22522** *(24/7 text-based support service that provides information and referrals for individuals in abusive relationships)*

Transportation Services

- **ETHRA: (865) 376-3319 | (800) 232-1565** *(Provides transportation services for seniors, individuals with disabilities, and those needing assistance with medical appointments, employment, or other essential travel)*

Veteran Services

- **Hope Box: Virtual Hope Box** *(A mobile app designed to provide coping tools, relaxation techniques, and support for veterans and their families facing mental health challenges)*
- **Veterans Crisis Line: (800) 273-TALK** *(24/7 confidential crisis support line for veterans, their families, and service members)*
- **Veterans Service Officer: (865) 458-8045** *(Assist veterans with benefits, claims, and other services related to the Department of Veterans Affairs)*
- **U.S. Department of Veterans Affairs: (800) 827-1000** *(Provides comprehensive services for veterans, including healthcare, disability benefits, education assistance, and housing support - www.VA.gov)*
- **VA Medical Center/ Mountain Home: (423) 926-1171** *(A VA hospital offering medical, mental health, and specialty care services to veterans in the region - www.Mountainhome.va.gov)*
- **Wounded Warrior Project:** *(Provides programs and services for wounded veterans, including rehabilitation, peer support, and career counseling - www.woundedwarriorproject.org)*